

COMPANY PROFILE



DEDICATED TO PERFECTION

www.meptur.com.tr

STORY OF MEPTUR TOURISM, Inc.

Meptur is a privately held company established by Tomruk Ozden in 1977. It is a full-service travel agency providing inbound services throughout Turkey. Over the past 43 years Meptur has developed an internationally admired reputation for reliability, quality, creativity and value. A testament to this is the decades long and enduring relationships that it has been enjoying with its clients, many of whom are now friends. Meptur's well-respected standing together with its impressive volume of business ensures that it benefits from the most competitive rates and contract terms. Meptur currently employees over 50 staff deployed over 5 business departments.

STORY OF MEP DESTINATION BUSINESS SOLUTIONS

MEP Destination Business Solutions is the independent profit center branch of Meptur Tourism, specialized in incentives, meetings and conferences. From its head office in Istanbul, MEP is the leader of its industry having been bestowed some of the most prominent accolades over the years, such as several M&IT Award for Best Overseas DMC. Small enough to reflect family values and large enough to have significant buying power, MEP's strengths lie in its 43-year experience, diligent procurement practices & agility in adapting to the changing demands of the business world. With an expansion into Northern Cyprus and Baku, Azerbaijan in 2016 and a brand new MEPLive concept launched in 2020, MEP Family continues to lead by example and serve with gratitude.

PRODUCTS SERVICED



VISION STATEMENT

MEP's vision is to establish a reliable and long-lasting partnerships by offering solutions that work, enthusiastic creativity and financial transparency, while creating value and always exceeding expectations.

OUR OBJECTIVES

- Offering highest possible return on our Clients' investments
- A promise to honor the hard work of each incentive attendee
- Sincere and caring management of our global footprints
- To hear our clients, say:
"Yes, I will refer you to a friend!"

OUR DIFFERENTIATORS

- 24 hour consultancy before, during and after events
- Proactive and honest dialogues
- Creative minds for complex tasks
- Never lowering our quality of service regardless of the circumstances
- Expert crisis management in times of need

OUR SERVICES



Event Management Services

- Product Launches & Gala Nights
- Creative Production & Decoration
- AV & Technical Equipment
- Registration and Housing
- Corporate Social Responsibility Initiatives



Destination Management Services

- Program Development & Actualization
- Transportation & Meet and Greet Services
- Venue Sourcing & Management
- Pre and Post Group Planning
- Leisure / Special Interest FIT and Groups
- Customized Team Activities & Excursions
- Onsite Assistance
- Security Services



MEP Live Services

- Live Broadcast
- Hybrid Events
- Virtual Platforms
- E-Communication
- Online Workshops

EXAMPLES OF CREATIVITY

- An evening under the stars and ballerinas dancing in the sky hung from balloons in the middle of Goreme Open Air Museum, Cappadocia.
- A permission only kebab luncheon in its homeland by the shores of the Euphrates in Turkish Mesopotamia.
- An exclusive event for 900 on historic Galata Bridge which connects Old & New Istanbul, one and only time it has ever been done.
- First fire show in for an evening event in the historic Hagia Irene Church on the grounds of Topkapı Palace gardens.

Over the years MEP Destination Business Solutions has handled some of the largest and most prestigious events for many international blue-chip companies and associations including;



OUR CLIENTS

TESTIMONIALS

What our clients say about us is far more important than what we say about ourselves.

"This journey could not have been imagined or realized without you. Hosting this many opinion leaders from all over the world is no easy task. Believe me, we couldn't even fathom the trip being so successful. Thanks to you, the IC Chapter members had the opportunity to see and understand our country and will tell their friends not only of our country, but they will speak fondly of you and everyone who contributed. On the other hand, Stefano and my standing in the Chapter has also completely transformed. We are forever grateful to you. Please be sure that we will not work with anyone else after such a great achievement in such a short time. I congratulate the whole Meptur team and look forward to working on many more projects together."

Hakan Bulgurlu & Stefano Kaslowski,

"Now we are closing the details for the UEFA Europa League Final 2019, BAKU we wanted to drop you a line to extend our thanks to you personally for your wonderful support in the planning and execution of the event. While Baku was challenging, we appreciate your honest feedback on what would work and what could be amended to make it operate better on the group. The dedication shown personally made it work seamlessly. You always went the extra mile to ensure our requirements were met."

Lucinda Becker De Rosenfeld, Finals Director, MKTG

"My opinion still stands that MEP is the best overseas DMC that we've ever worked with! Thank you for everything you are the master of events. It really has been a pleasure and everything was made so much easier with your expertise and support."

Amy Stratton, Events Manager, Royal Academy of Engineering

"Both the client and we are very happy with how everything went at the event and despite the fact that there are always things you don't expect such as road closings because of a football match, it is about how you deal with things that come up unexpected and how these are solved."

Eveline van Hassel, Event Bureau

"Dear MEP just to share my thoughts: you are one of the most impressive DMCs I ever knew. The empathy you generate with your simplicity, trust and commitment is fascinate! Keep shining!"

Eliane Taunay, CEO, The Collection Destination Solutions

"We absolutely loved working with your team, you were 10 steps ahead of us at every turn and delivered over and above on every single aspect. The feedback this year has been amazing, and the Closing Party is still being spoken of...We very much look forward to running another event in your beautiful city!"

Emily Martin & Denis Raillere, Amadeus Event

"The meeting was a huge success and your team played a critical role in this success. You were as always super helpful and responsive, especially given the volume of changes and last-minute requests! I would not hesitate to recommend you in the future and I stand by what I have always said "one of the best DMC's we use in the world"

Shiri Koren, Global Account Director, Allergan

Our experience in Baku was definitely interesting, but our client has been very enthusiastic about it and was exceptionally impressed with what was delivered, which we have no doubt MEPTUR had a key role is helping us to achieve locally. Our special thanks to our local on the ground team who worked seamlessly and tirelessly with our team, and provided some fun along the way too! We have no hesitation in recommending MEPTUR, and especially you, and will always make sure we keep in touch with future programs in Baku and other destinations where they operate.

Edward James, FedEX/ MKTG, UEFA Europa League Final 2019 in Baku

"Thank you does not sound like enough to say to let you know how appreciative I am of all your hard work. Your team is absolutely the best team I have ever worked with. So professional, friendly, knowledgeable and totally unflappable! Thank you 1,000 times, can't wait to recommend you to everyone."

Meredith J. O'Byrne, EMEA, APAC & EYG Meeting & Events Leader

"Our event was a great success. Several things contributed to that, of course, but one of the most absolute essential elements was Meptur. Your organization made all the difference in the world."

Ambassador Ross Wilson, Director, Atlantic Council

"You and your team made our Istanbul experience one of the best. Your hard work made us all look like stars!"

Joe E. Loose, Vice President, JP Morgan Chase & CO

SUSTAINABILITY AND MEP GREEN

As MEP;

We believe every small step makes an impact on the planet. Sincere and caring management of our global footprints, better use and management of our own resources by our staff both in the office and onsite, will be our path for the future.

For Our clients;

Sustainability in event management incorporates socially and environmentally responsible decision making into the planning, organisation and implementation of an event. We always assist our clients in achieving their sustainability goals before, during and after their events.

HEALTH AND SAFETY PROCEDURES

We know that our guests' and staffs' health and safety is very important. Therefore, MEP has an established Health & Safety Procedure Guideline. We also have a COVID-19 Protocol which is regularly updated in line with recent guidelines. We follow the comprehensive protocols for the operation of all types of businesses or facilities in times of the pandemic.

INSURANCE

We have Third Party Liability insurance and a copy of it can be send on request. It is the highest value insurance that can be attained for agencies in Turkey.

CORPORATE SOCIAL RESPONSIBILITY

"Paying It Forward" to our community;

We always Support of young Turkish Designers through gift items and office materials

We have unyielding support for Turkish charities & projects such as TEMA, Çekül, Çağdaş Yaşamı Destekleme, TURMEPA

We create CSR projects and coordinate every aspect of them for our clients.

Some of our past projects;

- Creating 5 senses garden for the blind at a rehabilitation center and planting trees, flowers.
- Building a Children's Park using recycled materials in coordination with Municipality
- Beach Cleaning in coordination with TURMEPA (Turkish Marine Environment Protection Association)
- Bargaining fun games at the Grand Bazaar with the goods purchased being donated to locals in need

OUR SUPPLIERS

In accordance with our HSSE Procedures and Quality Management System, we have standardized supplier check lists that have been put in place to ensure that their quality is of the expected standard:

AFFILIATIONS

